

QP Code: 301007

Reg. No:.....

**Third Professional BUMS Degree Supplementary Examinations
February 2022
Communication Skills**

(2015 Scheme)

Time: 3 hrs.

Max. Marks: 100

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*
- *Draw diagrams wherever necessary*

Long Essays

(2x15=30)

1. Narrate the importance of interpersonal communication skills with special reference to medical professionals.
2. "Action is more powerful than words"- Elucidate.

Short Essays

(8x5=40)

3. Explain the barriers of communication.
4. Write a paragraph on the importance of encoding and decoding in the process of communication.
5. Describe the importance of eye contact in non-verbal communication.
6. Explain unfocused interactions with suitable situations.
7. Discuss how to use technology in improving communication skills.
8. Elaborate the five steps to deliver an effective oral presentation.
9. Explain the purpose of conducting seminars and conferences.
10. Discuss the different types of drug index.

Short Notes

(10x3=30)

11. What is word of mouth effect.
12. Focused interaction.
13. Explain decoding in the process of communication.
14. Name the four quadrants of Johari Window model.
15. What is a dialogue.
16. Name the three important functions of an operating system.
17. Blogging.
18. Define proxemics.
19. What are the three features of drug index.
20. Review paper.
