QP Code: 301007	Reg. No:
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## Third Year BUMS Degree Regular/Supplementary Examinations October 2019

## **Communication Skills**

## (2015 Scheme)

Time: 3 hrs. Max. Marks: 100

- Answer all questions
- Draw diagrams wherever necessary

Long Essays (2x15=30)

- 1. Discuss the importance of non-verbal communication.
- 2. Discuss on methods, approaches and process of acquiring medical information.

Short Essays (8x5=40)

- 3. Describe the communication process with a suitable diagram.
- 4. Explain dialogue vs conversation.
- 5. What are the benefits of face to face communication
- 6. Describe the eight primary elements of body language.
- 7. The dos and don'ts while surfing internet.
- 8. Write a paragraph on Johari Window model.
- 9. What are the characteristics of focussed interaction.
- 10. List down the salient features of effective writing.

Short Notes (10x3=30)

- 11. Define interpersonal communication.
- 12. What is the role of medium and transmission in the process of communication
- 13. Unfocussed interactions.
- 14. List any three types of face to face communication.
- 15. Define paralanguage.
- 16. Name any three types of non-verbal communication.
- 17. What is internet surfing
- 18. Video conferencing.
- 19. Research paper.
- 20. What is drug index.

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