

Second Year MHA Degree Supplementary Examinations February 2019

Materials Management & Total Quality Management

(2013 Scheme)

Time: 3 Hours

Total Marks: 100

- Answer all questions. Draw diagrams wherever necessary
- Write **section A** and **section B** in **separate answer books(32 Pages)**. Do not mix up questions from section A and section B.

QP CODE: 226380

Section A – Materials Management

Marks: 50

Essay: (20)

1. Define materials management. Explain the relevance of materials management in effective handling of hospital administration.

Short essay: (10)

2. Define inventory control. List out the advantages and disadvantages between ABC analysis & VED analysis.

Short notes: (4x5 =20)

3. The standardization and codification of materials in a hospital.
4. Delegation of purchasing functions by a purchase manager.
5. Customs and excise exemptions of biomedical equipments in purchasing.
6. Right price of materials.

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Section B- Total Quality Management

Marks: 50

Essay: (20)

1. Describe the need of effective quality control to run a private hospital by an administrator.

Short essay: (10)

2. Explain about the relevance of hospital accreditation standards system in India for hospitals.

Short notes: (4x5=20)

3. List out the various quality management philosophies.
4. What is meant by audit team.
5. AMC and its procedure.
6. JCI.
