Second Year MHA Degree Examinations October 2017

PAPER I –HOSPITAL ADMINISTRATION – II

(2013 Scheme)

Time: 3 Hours   **Max Marks: 100**

- **Answer all the questions**
- *Draw diagrams wherever necessary*

Essays: **(2x20=40)**

1. Discuss the planning and designing of nephrology services in a multispecialty hospital

2. Discuss the patient safety program in a hospital

Short Essays: **(2x10=20)**

3. Outsourcing of hospital utility services

4. Psychiatric services

Short notes: **(8x5=40)**

5. Disaster management committee

6. Role of HIS in decision making

7. Artificial Intelligence.

8. Office automation software

9. Triage at the hospital during a disaster

10. Services offered by ophthalmology department

11. ERP system

12. Nightingale ward pattern

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