

QP Code:201380

Reg. No.:.....

Second Year MHA Degree Examinations, October 2013

PAPER I – HOSPITAL ADMINISTRATION - II

Time: 3 Hours

Max Marks: 100

- **Answer all the questions**
- ***Draw diagrams wherever necessary***

Essays: (2x20=40)

1. What do you mean by 'patient safety'. What are the measures in assuring patient safety. Mention the factors affecting patient safety.
2. Explain planning and management of casualty and emergency services.

Short Essays: (2x10=20)

3. Explain in detail 'medical tourism'.
4. Explain the role of hospital information system in decision making.

Short notes: (8x5=40)

5. ISO certification.
6. Disaster preparedness.
7. Radiation safety in radiology department.
8. Special considerations in 'out-patient departments'.
9. Need for a marketing department in a hospital.
10. Hospital human resource information system.
11. Computer network.
12. Data base management.
