

# **2016 Scheme**

QP Code: 121380

Reg. No.:.....

**First Year MHA Degree Supplementary Examinations March 2024**

## **Paper I – General Management**

**Time: 3 Hours**

**Max Marks: 100**

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*

### **Essays:**

**(2x20=40)**

1. What is manpower planning. Discuss various techniques used in manpower planning.
2. Define Controlling. Discuss the various non-budgetary control techniques.

### **Short Essays:**

**(2x10=20)**

3. Explain the various job evaluation methods and its objectives.
4. Importance of SWOT analysis in strategic planning.

### **Short Notes:**

**(8x5=40)**

5. Types of departmentation.
6. Define human resource management and state the role of HR manager.
7. Collective Bargaining.
8. Wage administration.
9. What are the methods to reduce resistance to controls.
10. Employee Morale.
11. How do you identify the need for training.
12. Grievance redressal methods.

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