# First Year MHA Degree Regular/Supplementary Examinations September 2023

# Operations Research (Common for 2013 and 2016 Scheme)

# Time: 3 Hours

Max Marks: 100

(2x20=40)

- Answer all questions to the point neatly and legibly Do not leave any blank pages between answers Indicate the question number correctly for the answer in the margin space
- Answer all parts of a single question together Leave sufficient space between answers
- Draw table/diagrams/flow charts wherever necessary Ordinary calculator can be used

#### Essays:

- 1. Solve the below LP scenario using Simplex method
  - Let T = Number of tables to produce

C = Number of chairs to produce

Maximize Profit = (\$20)T + (\$15)C

subject to

 $2T + C \le 6$  large bricks

 $2T + 2C \le 8$  small bricks

and

T≥0, C≥0.

- 2. For the project below,
  - a) Identify the various paths.
  - b) Identify the critical path and explain its relevance.
  - c) What is the shortest completion time of project.
  - d) Compute ES/EF/LS/LF and the slack.

Activity	Designation	Immed.	Time
		Pred.	(Weeks)
Assess customer's needs	А	None	2
Write and submit proposal	В	А	1
Obtain approval	С	В	1
Develop service vision and goals	D	С	2
Train employees	E	С	5
Quality improvement pilot groups	F	D,E	5
Write assessment report	G	F	1

## Short Essays:

(2x10=20)

(8x5=40)

- 3. Outline the relevance of EOQ/Reorder level and Safety stock in managing inventory.
- 4. Outline the different logics used in sequencing process with examples.

## Short notes:

- 5. Outline the reasons for queues in services and the challenges in managing queues.
- 6. What are the typical characteristics of an A class item in inventory management.
- 7. Discuss how simulation model can be used to predict OP load in a hospital.
- 8. What does dominance signify in Game theory.
- 9. What are the potential limitations of OR in decision making.
- 10. How does balanced and unbalanced scenario differ in transportation model formulation.
- 11. What factors determine lead time in procurement. Discuss the relationship between lead time and inventory levels.
- 12. What are the differences between Group vs individual replacement in capital equipment decision making.

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