

# **2016 Scheme**

**QP Code: 121380**

**Reg. No.:.....**

## **First Year MHA Degree Regular/Supplementary Examinations September 2023**

### **Paper I – General Management**

**Time: 3 Hours**

**Max Marks: 100**

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*

#### **Essays: (2x20=40)**

1. Explain in detail how you would go about analyzing and evaluating the effectiveness of an employee selection programme.
2. Define Motivation. Explain Maslow's Hierarchy of needs.

#### **Short Essays: (2x10=20)**

3. Explain job evaluation and various quantitative methods of Job evaluations.
4. Write on the contribution of Henri Fayol to management.

#### **Short Notes: (8x5=40)**

5. Steps in staffing.
6. Discuss merits and demerits of ERG theory of motivation.
7. Social security.
8. Techniques of co-ordination.
9. Barriers in effective planning.
10. Note on various internal and external sources of recruitment.
11. Scope of Human Resource Management.
12. Types of Decision.

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