

2016 Scheme

QP Code: 121380

Reg. No.:.....

First Year MHA Degree Supplementary Examinations March 2023

Paper I – General Management

Time: 3 Hours

Max Marks: 100

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*

Essays:

(2x20=40)

1. Describe the role of recruitment in the acquisition process of human resource.
2. What are the sources of grievances. Explain the grievance handling procedure.

Short Essays:

(2x10=20)

3. "MBO contributes towards success of an organization." Is it a myth or a fact.
4. Compare and contrast delegation and decentralization.

Short Notes:

(8x5=40)

5. Write a note on the types of Planning.
6. Collective Bargaining.
7. Differentiate between Job Enrichment and Job Enlargement.
8. Merits of Decentralization.
9. Job Satisfaction
10. Write a note on any two modern techniques to employees' performance appraisal.
11. Discuss the differences between training & development.
12. Short note on Incentive schemes.
