

# **2013 Scheme**

**QP Code: 121380**

**Reg. No.:.....**

**First Year MHA Degree Supplementary Examinations March 2021**

**Paper I – General Management**

**Time: 3 Hours**

**Max Marks: 100**

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*

**Essays:**

**(2x20=40)**

1. What are different types of decisions. Explain rational decision making process.
2. What is planning. Explain the steps involved in planning.

**Short Essays:**

**(2x10=20)**

3. List out the five basic functions of management.
4. What is MBO. Explain the steps involved in MBO.

**Short Notes:**

**(8x5=40)**

5. Contingency theory
6. Systems approach
7. Selection process
8. SWOT analysis
9. Forecasting
10. Organizing
11. Leadership
12. Control processes

\*\*\*\*\*