

Reg. No.:

First Year MHA Degree Supplementary Examinations February 2019

Organizational Behavior & Managerial Communication

(2013 Scheme)

Time: 3 Hours

Max Marks: 100

- Answer all the questions
- Write Section A and Section B in separate answer books (32 pages) Do not mix up questions from section A and section B

QP Code: 127380 Section A – Organizational Behaviour 50

Essay: (20)

1. Explain the theories of leadership

Short Essay: (10)

2. Explain the concept of stress at work. As a manager, what steps you will take to prevent and manage stress in the organization.

Short notes: (4x5=20)

3. Factors affecting organizational climate
 4. Influencing factors in decision making
 5. Ergonomics
 6. What are the sources of power.
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QP Code: 128380 Section B – Managerial Communication 50

Essay: (20)

1. What are the various types of report. Draft a feasibility report on setting up a palliative care centre.

Short Essay: (10)

2. Elaborate on the different types of communication

Short notes: (4x5=20)

3. Explain the elements of an effective presentation
4. Different types of business letters
5. Explain the principles of communication
6. Minutes of the meeting
