

QP Code: 121380

Reg. No.:.....

**First Year MHA Degree Regular/Supplementary Examinations
August 2019**

(2013 Scheme)

Paper I – General Management

Time: 3 Hours

Max Marks: 100

- **Answer all the questions**

Essays:

(2x20=40)

1. Define management. What are the functions of managers to attain the set goals.
2. What are different types of plans. Explain with examples from the hospital industry.

Short Essays:

(2x10=20)

3. What is selection. What are the different selection tests.
4. Highlight the importance of management skills for a hospital administrator in managing a tertiary care hospital.

Short Notes:

(8x5=40)

5. SWOT analysis
6. Forecasting
7. MBO
8. Job Satisfaction.
9. Decision and types
10. Steps in decision making
11. Discuss the major training and development needs of a teaching hospital
12. List out the 14 principles of management by Henry Fayols
