

QP Code: 121380 (New Scheme)

Reg. No.:.....

First Year MHA Degree Supplementary Examinations February 2017

(2013 Scheme)

PAPER I –GENERAL MANAGEMENT

Time: 3 Hours

Max Marks: 100

- **Answer all the questions**

Essays:

(2x20=40)

1. Discuss the contributions of various schools of management thoughts.
2. Explain the importance and process of collective bargaining.

Short Essays:

(2x10=20)

3. Describe the steps involved in selection process. In Indian situation selection is purely elimination. Do you agree. Why.
4. Briefly explain the various control techniques in management.

Short Notes:

(8x5=40)

5. Levels of management and their functions.
6. Job satisfaction and morale.
7. Line and staff functions.
8. Job enlargement and job enrichment.
9. Occupational safety.
10. Delegation and decentralization.
11. Manpower planning.
12. Worker participation in management.
