

QP Code:101380 (Old Scheme)

Reg. No.:.....

**First Year MHA Degree Supplementary Examinations, September 2014
(2010 Scheme)**

PAPER I –GENERAL MANAGEMENT

Time: 3 Hours

Max Marks: 100

- **Answer all the questions**

Essays:

(2x20=40)

1. Enumerate the functions and principles of management.
2. Mention the objectives of human resources management. Describe the functions of HR manager in a healthcare management system.

Short Essays:

(2x10=20)

3. Define an organization and describe the importance of span of control in an organization's success.
4. Discuss the various types of performance appraisal. Describe in detail 360° appraisal.

Short notes:

(8x5=40)

5. Types of planning. Importance of strategic planning.
6. Systems approach of management – theory and represent diagrammatically.
7. Power and authority.
8. Decentralization and delegation.
9. Recruitment and its types.
10. Job analysis.
11. Types of interviews and four advantages of good interviewing.
12. Retirement benefits for employees.
