

First Year MHA Degree Supplementary Examinations, February 2014

PAPER V – ORGANISATIONAL BEHAVIOUR & MANAGERIAL COMMUNICATION

Time: 3 Hours

Max Marks: 100

- Answer all the questions
- Write Section A and Section B in separate answer books. Do not mix up questions from section A and section B

QP Code:107380 SECTION A – ORGANISATIONAL BEHAVIOUR 50

Essay: (20)

1. Leadership is situational. Discuss

Short Essay: (10)

2. Explain the non financial techniques of motivation

Short notes: (4x5=20)

3. Negotiation

4. Job satisfaction

5. Personality attributes that influence organization behavior

6. Causes of employee absenteeism

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QP Code:108380 SECTION B – MANAGERIAL COMMUNICATION 50

Essay: (20)

1. What is public relations. Explain the functions and various tools of public relations.

Short Essay: (10)

2. Discuss in detail about conducting meetings

Short notes: (4x5=20)

3. Self esteem

4. Perceptual errors

5. Interviewing skills

6. Principles of effective business writing